

S&J Dock and Door Solutions Ltd Privacy Policy

This privacy policy will explain how our organisation uses the personal data we collect from you when you use our website.

Topics

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What data do we collect?

S&J Dock and Door Solutions Ltd collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide S&J Dock and Door Solutions Ltd with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.

- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

S&J Dock and Door Solutions Ltd may also receive your data indirectly from the following sources:

- Ace Doors & Shutter Ltd

How will we use your data?

S&J Dock and Door Solutions Ltd collects your data so that we can:

- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like.

If you agree, S&J Dock and Door Solutions Ltd will share your data with our partner companies so that they may offer you their products and services.

- Ace Doors & Shutter Ltd.

When S&J Dock and Door Solutions Ltd processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

S&J Dock and Door Solutions Ltd securely stores your data at [enter the location and describe security precautions taken].

S&J Dock and Door Solutions Ltd will keep your [enter type of data] for [enter time period]. Once this time period has expired, we will delete your data by [enter how you delete user's data].

Marketing

S&J Dock and Door Solutions Ltd would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

- Ace Doors & Shutter Ltd

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop S&J Dock and Door Solutions Ltd from contacting you for marketing purposes or giving your data to other members of S&J Dock and Door Solutions Ltd.

If you no longer wish to be contacted for marketing purposes, please email us at info@dockanddoorsolutions.co.uk

What are your data protection rights?

S&J Dock and Door Solutions would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request S&J Dock and Door Solutions for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that S&J Dock and Door Solutions Ltd correct any information you believe is inaccurate. You also have the right to request S&J Dock and Door Solutions to complete the information your believe is incomplete.

The right to erasure – You have the right to request that S&J Dock and Door Solutions Ltd erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that S&J Dock and Door Solutions Ltd restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to S&J Dock and Door Solutions Ltd processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that S&J Dock and Door Solutions transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@dockanddoorsolutions.co.uk.

Call us at: 0800 861 1152

Or write to us at: S&J Dock and Door Solutions Ltd, Unit 3, Haxter Close, Belliver Industrial Estate, Belliver, Plymouth, PL6 7DD.

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

S&J Dock and Door Solutions uses cookies in a range of ways to improve your experience on our website, including:

- Keeping your signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of difference types of cookies, however, our website uses:

- **Functionality** – S&J Dock and Door Solutions Ltd uses these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – S&J Dock and Door Solutions Ltd uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device and your IP address. S&J Dock and Door Solutions Ltd sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The S&J Dock and Door Solutions Ltd website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

S&J Dock and Door Solutions keeps its privacy policy under regular review and places any updated on this web page. This privacy policy was last updated on 26 March 2019.

How to contact us

If you have any questions about S&J Dock and Door Solutions Ltd privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@dockanddoorsolutions.co.uk

Call us: 0800 861 1152

Or write to us at: S&J Dock and Door Solutions, Unit 3, Haxter Close, Belliver Industrial Estate, Belliver, Plymouth, PL6 7DD.